

Roger Snuffy

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EDUCATION

West Virginia University | Morgantown, WV Expected: May XXXX
Bachelor of Science in Business Administration
Major: Management
GPA: 3.6/4.0

PROFESSIONAL EXPERIENCE

Wal-Mart | Morgantown, WV December XXXX–Present
Shift Leader

- Supervise daily employee work assignments
- Ensure customer satisfaction by collaborating with fellow employees to handle customer issues
- Coordinated store stocking procedures by directing fellow employees on their roles

West Virginia Army National Guard | Wheeling, WV August XXXX–Present
Motor Transport Operator

- Collaborate to preparing vehicle for movement/shipment by air, rail or vessel
- Oversee and check proper loading and unloading of cargo on vehicles and trailers
- Manage the loading, unloading, and safety of personnel being transported between locations both nationally and internationally

Olive Garden | Morgantown, WV May XXXX–August XXXX
Waiter

- Created positive guest experiences by effectively communicating special requests, dietary needs and customer allergies with kitchen staff and management
- Provided exceptional menu knowledge and facilitated customer decisions

HONORS

Dean's List Spring XXXX–Present
Army Achievement Medal March XXXX
President's List Fall XXXX and Spring XXXX

TRAININGS

Army Basic Combat Training | Ft. Jackson, SC XXXX
Advanced Individual Training (88M) | Ft. Leonardwood, MO XXXX
Air Assault School | Ft. Campbell, KY XXXX